2-Line LCD Keysets

DS-5007S / 5014S / 5038S

DS-5014D / 5021D

ITP-5014D / 5021D

Quick Reference Guide

SAMSUNG

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EU Declaration of Conformity (RTTE)

Samsung Electronics Co., Ltd.

259 Gongdan-Dong, Gumi-City Kyungbuk, Korea, 730-030
(factory name, address)

declare under our sole responsibility that the product

Digital Keyphone System "*i*DCS500 / OfficeServ500"

to which this declaration relates is in conformity with

RTTE Directive 1999/5/EC (Annex II)
Low Voltage Directive 73/23/EEC
EMC Directive 89/336/EEC:92/31/EEC

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By application of the following standards

RTTE TBR4: November 1995 incorporating TBR4/A1: December 1997

LVD: EN60950: 2000 (IEC 60950, Third Edition, 1999)

EMC: EN55022 : 1998, EN61000-3-2:1995 Inc A1/A2:1998 + A14:2000*,

EN61000-3-3:1995, EN61000-4-2:1995 98, EN61000-4-3:1996,

EN61000-4-4:1995, EN61000-4-5:1995, EN61000-4-6:1996,

EN61000-4-11:1994, AS/NZS3548:1995

(Manufacturer)

Samsung Electronics Co., Ltd
259, Gongdan-Dong, Gumi-City
Kyungbuk, Korea, 730-030

2003-05-19   TE Jang
(place and date of issue)

Tae-eok Jang / General Manager
(name and signature of authorized person)

(Representative in the EU)

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2003-05-18   IS Lee
(place and date of issue)

In-Seop Lee / Manager
(name and signature of authorized person)

Quick Reference Guide

for

2-Line LCD Phones:
DS-5007S/5014S/5038S
DS-5014D/5021D
ITP-5014D/5021D

2004/07

2-Line LCD Phones

(DS-5007S / 5014S / 5038S / 5014D / 5021D & ITP-5014D / 5021D)

48 CHARACTER DISPLAY
2 x 24-character lines

SOFT KEYS (3)
Used to activate features via the display

STATUS INDICATOR LED
Shows the current status of the keyset (busy, message waiting, etc.)

VOLUME CONTROL BUTTONS ▼ ━■■ ▲

Volume control for handset, ring, speaker, etc.

SCROLL KEY
Used to select start menu and scroll through display options

PROGRAMMABLE BUTTONS
With tri-coloured LEDs:
5007S keyset has 7
5014S keyset has 14
5038S keyset has 21
5014D keyset has 14
5021D keyset has 21

MICROPHONE

NAVIGATION BUTTONS
(DS & ITP-5014D / 5021D)
For navigating through LCD menus and features

REDIAL BUTTON
CONFERENCE BUTTON
TRANSFER BUTTON
HOLD BUTTON
SPEAKER BUTTON

SPEAKER
For hands-free operation
(Used in place of handset)

The **DS-5038S** keyset has 17 further **programmable buttons** in place of Navigation Buttons (numbered 22 to 38 from top left to bottom right, horizontally)

The programmable buttons above the keypad are arranged in rows of 1x7 (7) buttons or 2x7 (14) buttons or 3x7 (21) buttons and are numbered from 1 to 7 or 14 or 21 from top left to bottom right. By default, keys 1 and 2 are set as **CALL** keys. **CALL** keys flash for incoming calls.

Navigation buttons comprise: [🕿] (Send), [🗐] (Menu), [←] (Cancel), [☎] (End), [↵] (Enter) and direction (arrow) buttons and are used to navigate through features and menus on the display.

[👤👤👤]	= Set up a conference call with up to four others	[☎]	= Hold calls
[(•›]	= Transfer current call (or enter MMC programming mode)	[🗐]	= Last number redial
		[◁]	= Switch on speakerphone

2-Line LCD Phones: Basic Functions

❶ MAKE AND ANSWER CALLS

	Answer Call*	Make Call
External Call	OR	OR + Access Code (**9** or **0**) + external phone no.
Internal Call	OR	Dial extension no. → OR Speak hands-free

(* If phone has Navigation Buttons, you must press [🐭] to answer calls on the speakerphone)

❷ PUT CALL ON HOLD AND TAKE CALL OFF HOLD

	Put On Hold	Take Off Hold
System Hold		**1. Call on hold at your own extension** Press flashing **CALL** key **OR** dial 11
		2. Call on hold at another extension Dial 12 + no. of extension holding call
Exclusive Hold	(twice)	Press flashing **CALL** or Line key **OR** dial 11

❸ TRANSFER CALL

+ extension no.

❹ BUSY LINE CALLBACK

Press **CBK** soft key **OR** programmed **CBK** key **OR** dial 44 — answer callback as shown in ❶ above.

❺ BUSY LINE CAMP-ON

Press **CAMP** soft key **OR** programmed **CAMP** key **OR** dial 45

❻ PICK UP CALL AT OTHER EXTN.

+ dial 65 + extension no.

❼ FORWARD (DIVERT) CALLS

Forward Type	Dial*	Programmed Key
FWRD ALL	601 + ext no. or group no.	Press programmed **FWRD** key (+ dial extension, group or external no. if required)
FWRD BUSY	602 + ext no. or group no.	
FWRD NO ANSWER	603 + ext no. or group no.	
FWRD BUSY/NO ANS	604 (if BUSY & NO ANS programmed)	
FWRD DND	605 + ext no. or group no.	
FOLLOW ME	606 + ext no.	

(* To set forward type on LCD, dial 60 and select soft key)

❽ MESSAGE WAITING INDICATION

Set Message Indication	Answer Message Indication
Press **MSG** soft key **OR** programmed **MSG** key **OR** dial 43	+ **MSG** key **OR** dial 43

❾ SETTING UP PERSONAL SPEED DIAL NUMBERS

➡ dial 105 + Speed Dial No. (00–49) + line access code + phone number ➡