technical procedures

SAMSUNG

Technical Support Escalation – DCS 816 (v06/05)			
Technical Support Specialist contacted		Ticket No.	
Originator		PIN code	
Telephone number		Fax No.	
Reseller/Distributor		Date	
e-mail address			

Site name	
Address and Post Code	
Telephone No.	
Contact Name	

Software versions and dates		ROM	Version: / Date:
EXP Slot		BRI	Version: / Date:
SVM	No / № of ports: N/a	SVM	Version: / Date:
AA Card	No I/O Board (SIM)	No	SVM Serial No.

Reported Problem

Action Taken
e-mail the completed form to: support@samsungbusiness.com or fax to 0161 655 1166

Samsung Business Communications, Brookside Business Park, Greengate, Middleton, Manchester , UK, M24 1GS
Tel: +44 (0) 161 655 1100 Fax: +44 (0) 161 655 1166 www.samsungbusiness.com
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