technical procedures



Technical Support Escalation – DECT 5000					
For Help in any field, select the field and press F1					
Technical Support Specialist contacted		Ticket No.			
Originator		PIN code			
Telephone number		Fax No.			
Dealer		Date			
e-mail address					

Site name	
Address	
and	
Post Code	
Telephone No.	
Contact Name	

Detailed Information					
System Type					
Number of Bases		Number of Repeaters			
Number of Handsets		Number of IWU A8's			
IWU ISDN PRA	(See Note) № installed: / Version number:				
Telephone System					
Note – If Yes, the relevant System Escalation must also be completed					

Reported Problem			
Action Taken			
Action Taken			
e-mail the completed form to: support@samsungbusiness.com.or.fax.to.0161.655.1166			

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