



technical bulletin



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Cadence outdialling with LCR, on Compact II and DCS.

It has been noticed that the if the Cadence is programmed to outdial, for example out-bound message notification or returning a call to a stores CLI number, the call will fail if the system is set to use LCR.

To overcome this problem, set the appropriate Cadence Dial String (option codes 1009, 1010, 1104, 1197, 1210, 1231 or 1417) to dial the code for Trunk Group 1, instead of 9.