

# Mobility

Pre-Sales Support

SL1000

Release x

Doc. Version 1.00

# The SL1000

Smart Communication for Small Businesses



[www.nec-unified.com](http://www.nec-unified.com)



# Agenda

- Concept
- DECT
- Mobile Extension

*“Maximise the reachability of your team”*



## Stay connected on the move

Remain contactable on the same number wherever you are

### Mobile Extension: Be in when you're out

With a Mobile Extension, you can carry your office number with you when you're on the road. With access to system features such as caller ID, call transfer and voicemail, it really is like being in the office, whether you're travelling, on leave or stuck in traffic.

### Get more out of your team

Company specialists can now be empowered to maintain high service standards when out of the office, helping you make the most of your most valuable members of staff.

### Never miss a sales call

Salespeople can use Mobile Extension to ensure that even when they're on the road, they never miss out on a call which could lead to a lucrative business opportunity.

### Wireless DECT: Maintain service levels when away from your desk

With DECT handsets for wireless voice communications, you can move around the office and remain reachable, so you don't lose touch with colleagues or customers.



*“Maximise the reachability of your team”*



# DECT

With DECT handsets for wireless voice communications, you can move around the office and remain reachable.

So you don't lose touch with colleagues or customers.

- Single cell Dect system.
- Range up to 200m outdoors and 50m indoors
- The Base Unit can optionally have a Digital Terminal connected the user can switch between them
- Plug&Play
- Upto 24 DECT system on 1 KSU

DECT Base Unit  
(Can be desk or wall mounted)

DECT Handset  
& Charger



For more details see presentation "Terminals"

# Mobile Extension

## Be in when you're out

With a Mobile Extension, you can carry your office number with you when you're on the road.

With access to system features such as caller ID, call transfer and voicemail, it really is like being in the office, whether you're travelling, on leave or stuck in traffic.

- External phone (eg. GSM) linked to an internal extension port (called the Mobile Extension) of the SL1000

- The Mobile extension has access to a wide range of features.)

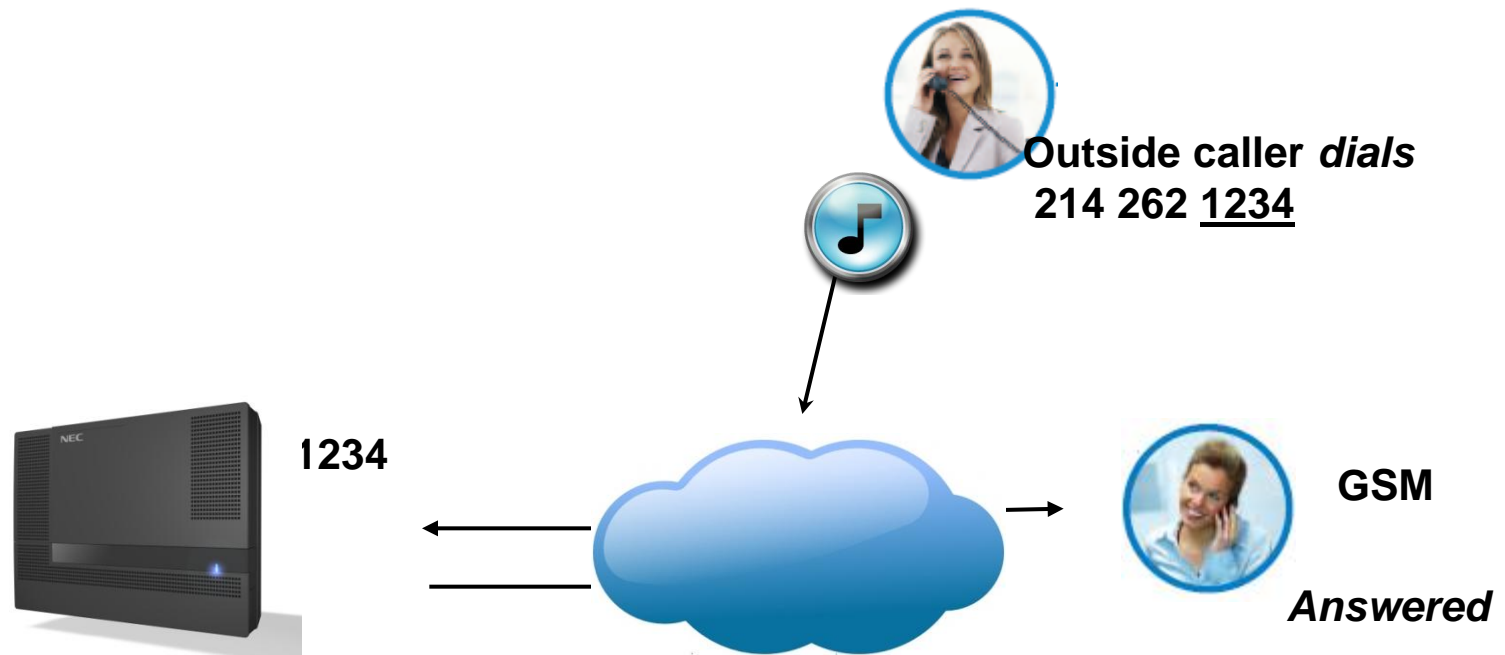
The Mobile Extension has access to a wide range of features.

eg

- can be member of an Incoming ring group
- can be member of a department group,
- can answer door phone remotely
- call back facility
- VoiceMail
- Status of ME is given on DSS keys
- can be linked with an Internal desk phone
- etc. For a complete list see manual  
“SL Common EMEA Feature & Spec “

### Mobile Extension Receives a call

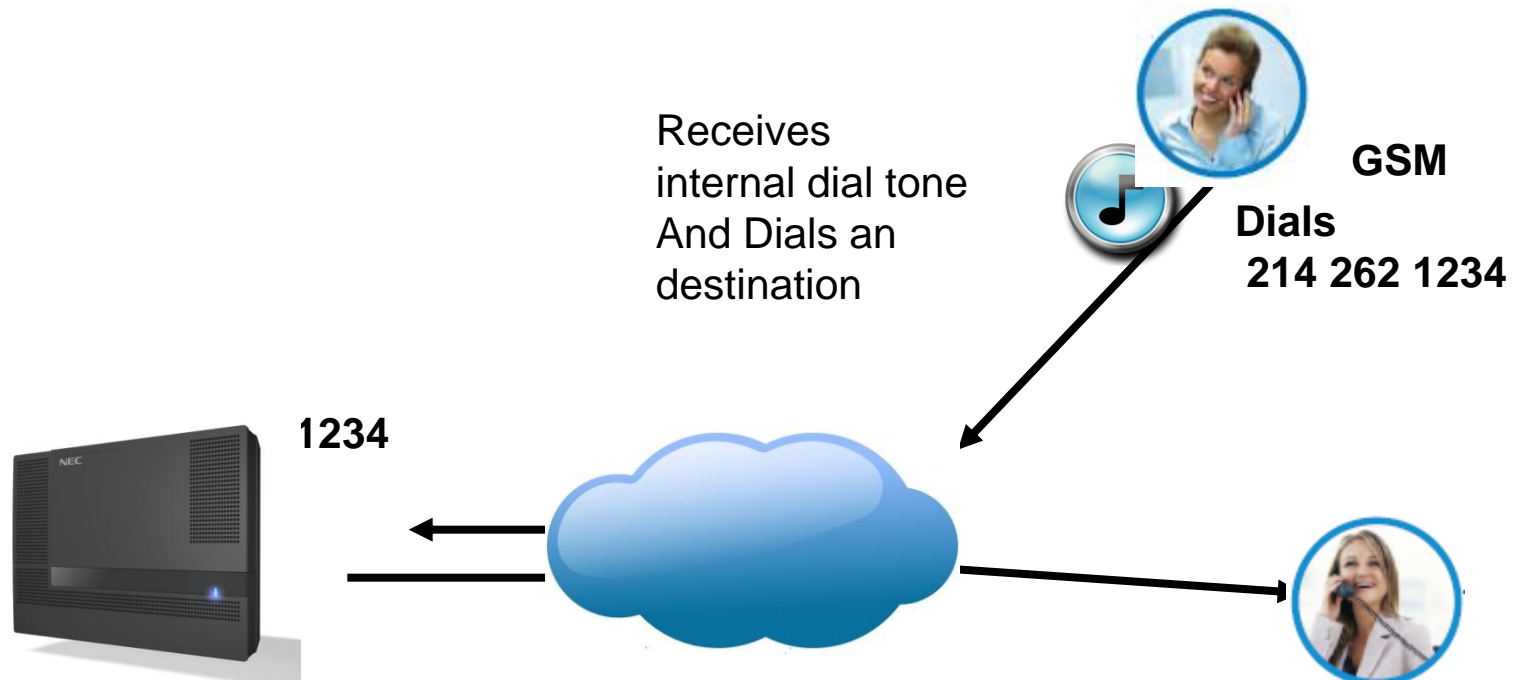
1. Outside caller calls the Mobile Extension (ME)'s number (e.g. 1234)
2. SL1000 receives the call and makes 2nd call to the GSM linked to the ME
3. The GSM answers the call  
The outside caller thinks he's connected to an internal phone
4. Features can be invoked as needed via DTMF key strikes





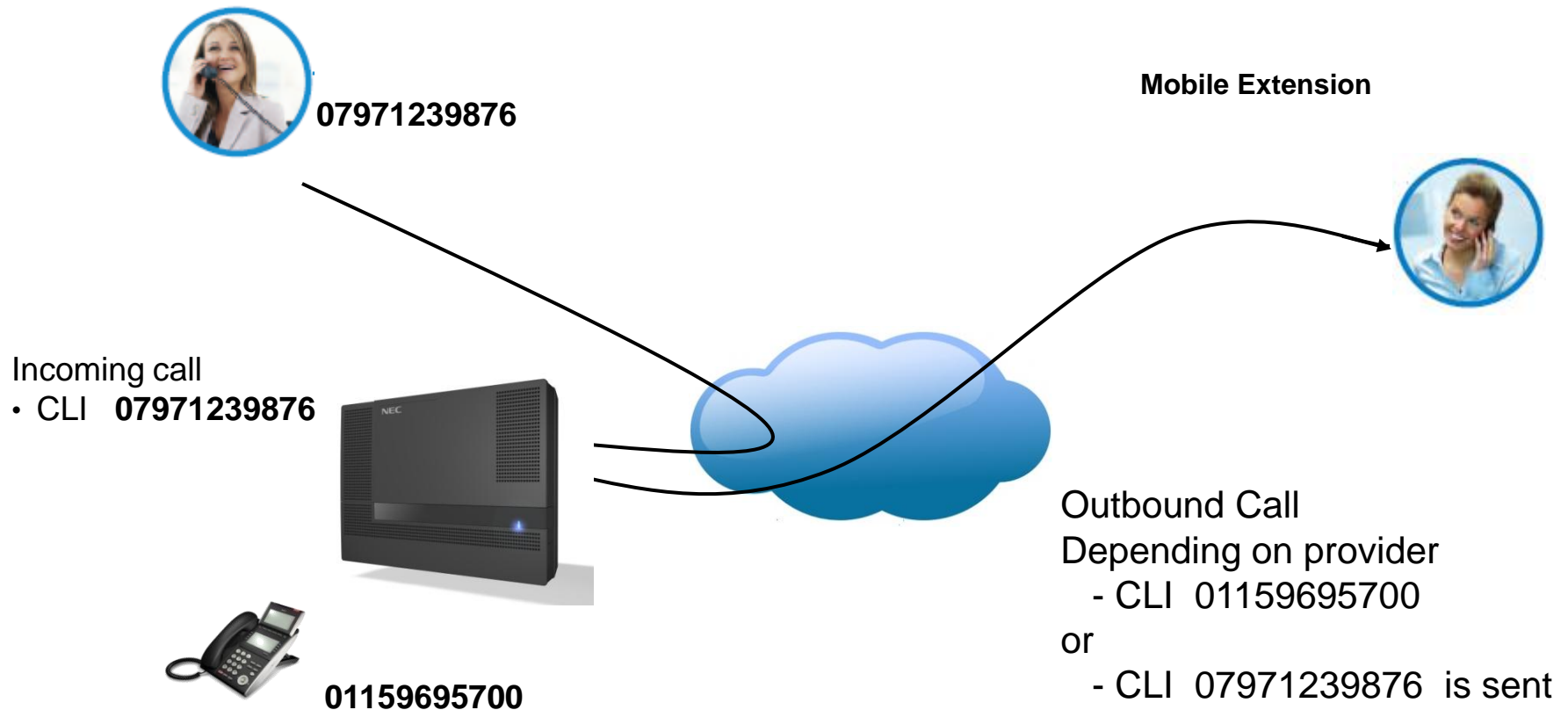
## Mobile Extension Makes a call

1. The GSM user calls his DDI number (i.e. 1234)
2. The ME check's the incoming Caller ID and, if it matches to the CLI of his "Master" it presents internal dial tone
3. GSM dials via Mobile Extension a destination phone number



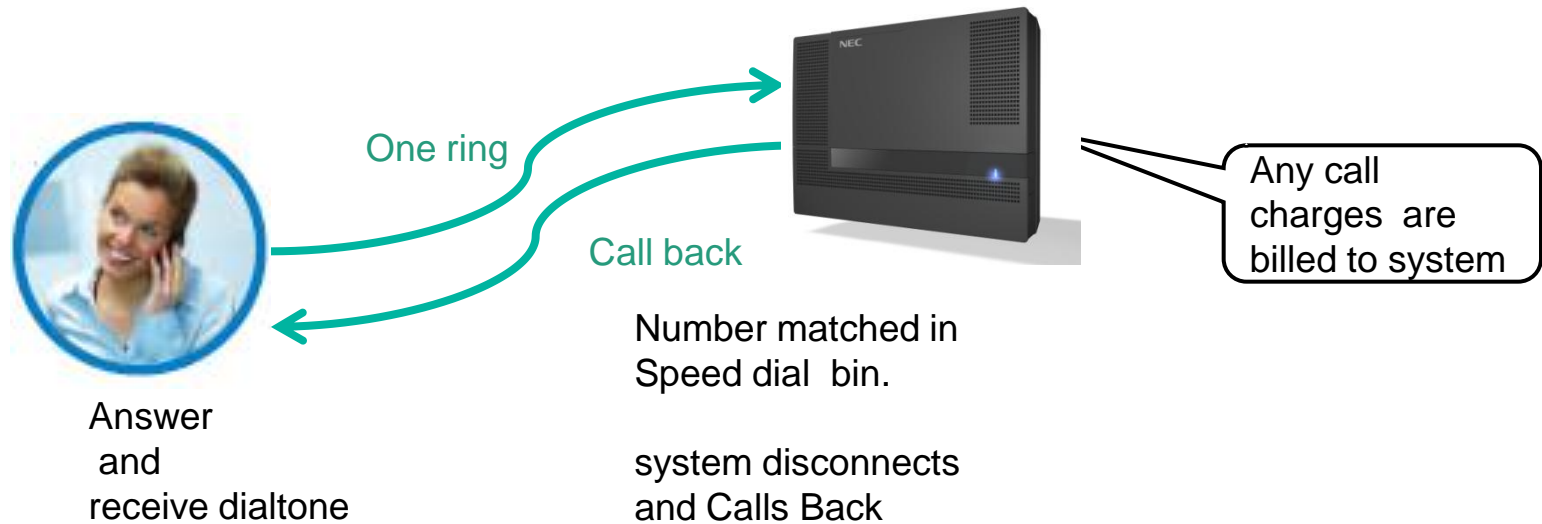


- Incoming CLI passed to outbound call : Set on a per trunk basis
- Depends on Network (Land line or GSM) supporting the feature
  - Example: in UK Kingston supports this by agreement, but Orange GSM network does not.



### Extending the Mobile Extension functionality

- remove outbound call charges.

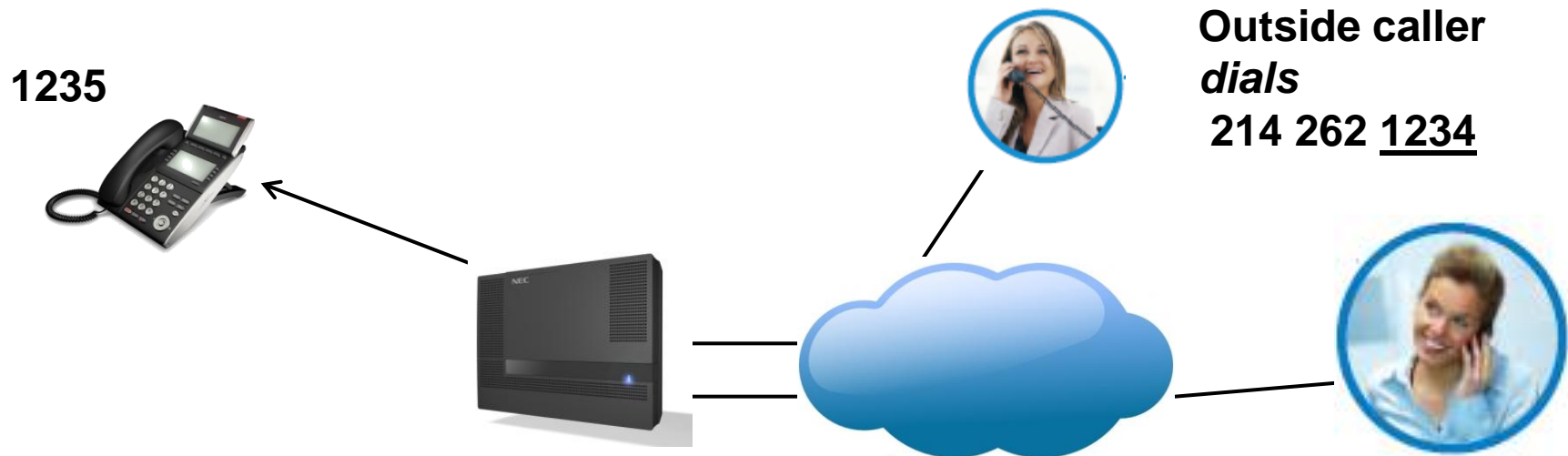


**License:** no license required

## The ME can be linked with an Internal phone

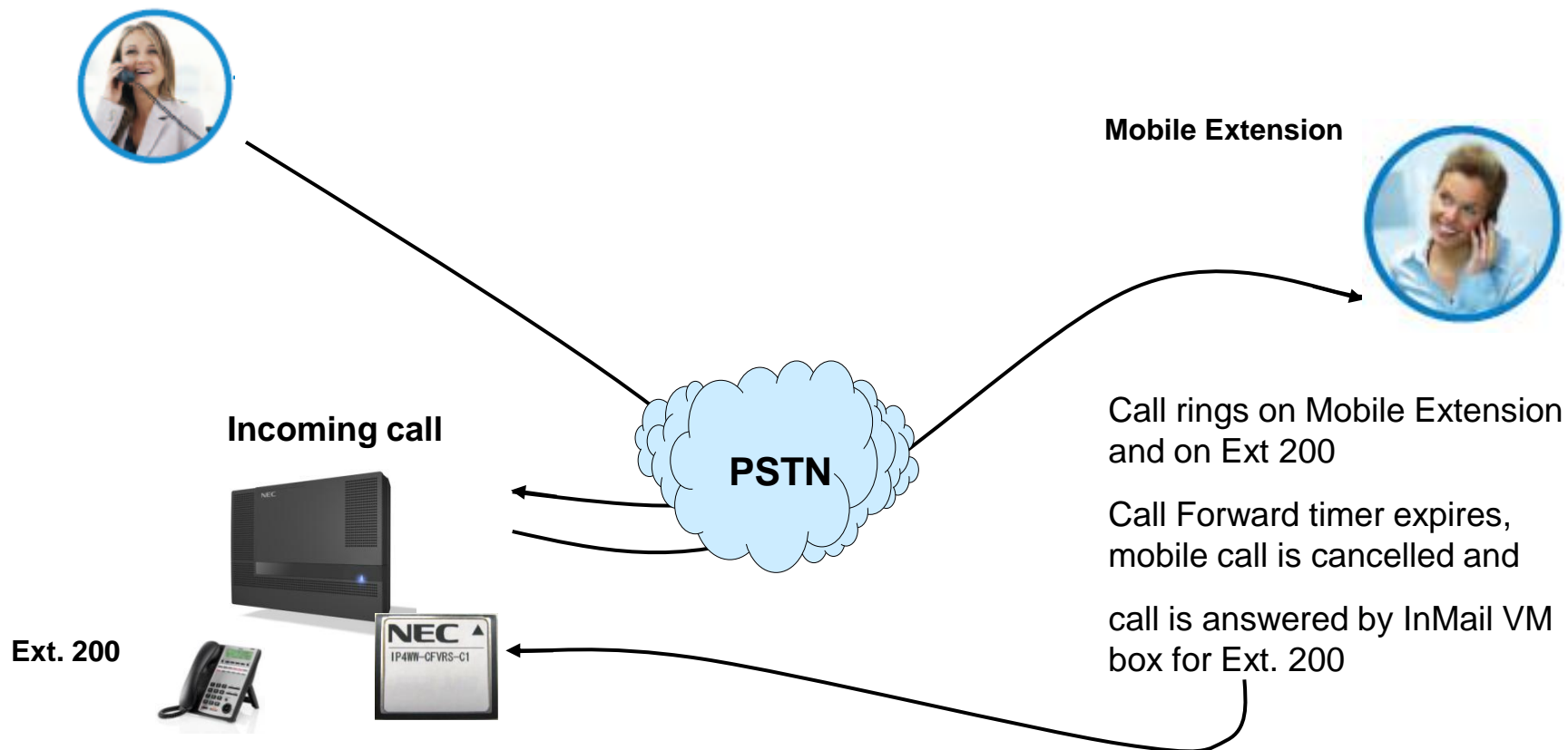
- Tandem Ring (SLT Only)

When the “owner” of the Mobile Extension is in the office, he\she can receive incoming calls on his Desk phone as well



# Call Forward to Voice Mail

- User has set Call Forward No Answer to VM on Mobile Extension
- Incoming Call rings Ext 200 and Mobile Extension
- Calls stops ringing Mobile extension and is answered by InMail



- Registered ME uses 1 Unequipped SL1000 extension port
- It only uses a ME-port when a call is in progress (no dedicated port needed)
- No analog / digital blades are required
- No physical phone is required on SL1000
  
- 4 Mobile Extension ports for free
  - Additional ports: License BE110756 SL-SYS-MOBILE-1 LIC

- Only trunk-usage when call in progress; no dedicated trunk needed
- If all trunks are busy when a call is made to the mobile extension, ringback tone is presented giving impression that phone is ringing

Mobile Extension works with Analogue, ISDN or SIP trunks:

- ISDN PRI,BRI SIP
  - To provide disconnect, Disconnect Supervision is required on trunks
- Analog trunks
  - Analog line must provide CLI to allow ME to dial into SL1000 to access features

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