Be your own telephone company...

...with Asterisk!

Presented by Strom Carlson and Black Ratchet DEFCON 13 July 2005

Brief history of telephone switching

- Manual cordboards
 - Labor-intensive
- Step / Panel / Crossbar
 - Electromechanical
 - Simple and effective, but limited in function
 - Expensive to maintain
- No. 1 / 1AESS
 - Electronically-controlled analog switching
 - Much wider array of services available
 - More flexibility than electromechanical switches
 - Some still in use today in North America

Brief history of telephone switching

• 4 ESS / 5 ESS / DMS

- Digital time-division switching
- Greatly increased flexibility and array of services
- Much cheaper to maintain than previous systems
- Huge and expensive

Part I: Asterisk Overview (or... what the &\$#%@ is this thing?)

What is Asterisk?

- Free, open-source PBX that runs on Linux
 Best thing since sliced bread
- Originally written by Mark Spencer
 - Now has a large number of contributors

Why Asterisk?

- It's FREEEEEEEEEEEEEEEEEEEEEEEEEEEEEEE
 - How much are you paying your PBX vendor now?
- Runs on commodity PC hardware
- Broad support for VoIP protocols and hardware
- Easy to interconnect with other boxes
 - Form your own VoIP network
- Configurable to do (almost) whatever you want
 - Tweak it to your needs
 - Write your own code
 - It will still not do your dishes, unfortunately

Asterisk and Hardware

Asterisk Hardware Requirements

Will run on surprisingly out-of-date hardware
 – 133MHz Pentium I w/16MB RAM

• supports 3 concurrent SIP calls before quality degrades

- Any PC you have lying around will work
 2.4 GHz P4 w/512 MB RAM
 - 790 simultaneous calls

http://www.voip-info.org/wiki-Asterisk+dimensioning

Sample Asterisk Installation



Popular VoIP Telephones









Snom 190 \$175-\$250

Popular VolP Terminal Adapters







Grandstream HandyTone 286 \$65



Digium Zaptel Cards

• TDM400P

– Connect analog telephones to asterisk box

- Connect analog telephone lines to asterisk box

• TE405P / TE410P

- Connect four T1 / E1 circuits to asterisk box
- Connect channel banks to asterisk box



Interconnecting Asterisk: Signaling Protocols

Session Initiation Protocol (SIP)

- Signaling protocol only
 - Actual media transport handled by RTP
- Protocol developed by IETF, not ITU-T
 - Uses URLs instead of telephone numbers
 - sip:strom@stromcarlson.com
- Intended to be a peer-to-peer protocol
- Fairly ubiquitous
 - Most VoIP phones, terminal adapters, etc speak SIP
 - Used by Vonage, Packet8, Broadvoice, etc
- Does not play well with NAT



• Developed in 1996 by ITU-T

- Far more similar to traditional telephony signaling protocols than SIP
- Uses RTP for media transport
- Used internally by interexchange carriers
- Fairly unpopular in the do-it-yourself VoIP world
 - Difficult to implement in software
 - Major pain in the ass to get working correctly

"Just don't use H.323 and all your problems will be solved" - JerJer on #asterisk

Inter-Asterisk EXchange (IAX)

Developed by Mark Spencer of Digium

- Covers both signaling and media transport
 - Streamlined, simple protocol
- Does not suffer from NAT traversal issues
 - Data and signaling happen via UDP on port 4569
- Well-supported by Asterisk
- Support in terminal equipment is rare
 - Digium IAXy terminal adapter speaks IAX
- Preferred protocol for many PSTN termination providers

Other protocols

Media Gateway Control Protocol (MGCP)
Cisco's Skinny Client Control Protocol (SCCP)

Interconnecting Asterisk: Codecs

Digital Audio Basics – PAM



Analog Waveform

Pulse Amplitude Modulation (PAM)

Digital Audio Basics – PCM



Pulse Amplitude Modulation (PAM)



Pulse Code Modulation (PCM)

Digital Audio Basics – µ-law



Digital Audio Basics – (A)DPCM

- Differential Pulse Code Modulation
 - Uses four bits to describe the change from the last sample, regardless of original source resolution
- Adaptive Differential PCM
 - Uses a varying number of bits depending on the complexity of the sample

Digital Audio Basics – LPC

- Linear Predictive Coding
- Uses vocoders to compress speech
 - Vocoders are also used to create the "singing synthesizer" effect in some modern music

Voice on the PSTN

- 64 kilobit per second synchronous bandwidth for wireline telephones
 - µ-law companding in North America
 - a-law companding in the rest of the world
 - 56 kilobits per second if doing in-band supervision signaling on a DS0 (i.e. bit-robbing)
- 4 to 13 kilobit per second synchronous bandwidth for mobile phones
 - All sorts of crazy audio codecs
 - Sounds like crap

Costs of speech compression

- Increased CPU power required for transcoding
- No guarantee that two pieces of equipment will speak the same codecs
 - Especially true if using nonstandard bitrates
- Some codecs require LICEN\$ING
- Codecs do not handle all kinds of sounds well
 - People will have trouble understanding certain words
 - Difficult to understand anyone who has poor diction
 - Music on hold in codec land is pure torture
 - Be like Oedipus! Gouge your eyes out!

Benefits of speech compression

• Each call uses less bandwidth

Codecs supported by Asterisk

- G.711
 - 64kbps µ-law or a-law companding
- G.726
 - 32kbps Adaptive Differential Pulse Code Modulation
- G.729
 - 8kbps Conjugate-Structure Algebraic Code-Excited Linear Prediction
 - Requires a license
- GSM

– 13kbps Regular Pulse Excitation Long-Term Prediction

Codecs supported by Asterisk

- Internet Low Bandwidth Codec (iLBC)
 - 13.3kbps Linear Predictive Coding
 - This is the codec used by Skype
- Speex
 - 13.3kbps Code-Excited Linear Prediction
 - Open Source codec
- LPC10
 - 2.4kbps Linear Predictive Coding
 - Sounds more ghastly than you can possibly imagine

G.711 64kbps µlaw companding



8kbps Conjugate-Structure Algebraic Code-Excited Linear Prediction


32kbps Adaptive Differential Pulse Code Modulation



13kbps Regular Pulse Excitation Long-Term Prediction

G.711 64kbps µlaw companding



13.3kbps Linear Predictive Coding

LPC-10 2.4kbps Linear Predictive Coding



13.3kbps Code-Excited Linear Prediction

Interconnecting Asterisk: PSTN Termination

NuFone

• Pros

- Cheap rates
- Geared for Asterisk
- Spoofable CallerID
- Insanely easy to provision 800 numbers
- Very easy going
- Calling Party Number delivery
- Proper call completion progress
- Cons
 - Michigan DIDs only
 - Not too phreak friendly
 - Disabled Caller ID spoofing during DC12 (Geee, think he doesn't trust us?)

Asterlink

• Pros

- Reliable
- Inbound via tollfree numbers
- Delivers ANI II if you want it
- Proper call progress
- Cons

– Kludgy account management interface

Voicepulse Connect

• Pros

- Unlimited incoming minutes on inbound IAX calls
- Inbound numbers in a large number of rate centers
- Proper call progress
- Cons
 - One of the most expensive IAX providers for outbound PSTN call termination

VoipJet

- Pros
 - Cheap! (1.3 cents per minute)
- Cons
 - Caller ID delivery unreliable
 - No incoming service
 - No proper call completion
 - Instead of hearing an intercept message, you'll just hear ringing

BroadVoice

• Pros

- Cheap DIDs in most ratecenters
- Run by phone phreaks
- 24/7 Phone Support
- Caller ID with name
- Cons
 - SIP Only
 - Prone to service outages
 - Phone support is slow at best
 - Will CNAM work today?

Interconnecting Asterisk: Network Design

ENUM / E.164

- Based on DNS
- Allows any number to be queried
 - If it exists, you can bypass the PSTN saving money.
- Designed by the ITU
- Officially 'supposed' to be used by Telcos
 - e164.org Free DIY solution
 - Over 350,000 Numbers on record
 - 78,000,000 Special PSTN services (800 numbers, etc)

How ENUM Works



ENUM problems

• A very 'top-down' way of doing lookup

- Centrally managed
- Centrally served
- Centrally centralized
- Not in use by any(?) PSTN providers
 - Why should they save YOU money?
- Nowhere near critical mass yet

DUNDi - Distributed Universal Number Discovery

- Designed by the good folks at Digium
 - Therefore, it has to be good
- A fully peer-to-peer E.164 solution
- Easily set up your own telephone network with friends
- DIY alternative to waiting for your telephone company to implement E.164

How DUNDi works



http://www.dundi.com/dundi-e164-big.png

DUNDi Problems

- Requires everyone to be honest
 - Hey Hey! I'm the white house!
- Scalability
- Not officially a standard (yet)
- Only in CVS HEAD version of asterisk
- The 'i' looks silly at the end.

Quality of Service

- Ensure that calls receive enough bandwidth and low latency
 - Priority Queueing
 - Bandwidth Shaping
- Many residential routers are now VoIP-aware and will do a decent job out-of-the-box
- Tweak a Cisco router to do this on a large scale or if you're a control freak

Part II: Extending Asterisk

AGI – Asterisk Gateway Interface

- Interface for adding functionality to Asterisk
- Cross-Language
 - Perl
 - C
 - PHP
 - Whatever you want...
- Allows programs to communicate to asterisk via STDIN and STDOUT
- Second-best thing since sliced bread

A simple AGI program

```
#! /bi n/bash
#
 Simple agi example reads back Caller ID
#
 Written by: Black Ratchet <blackratchet@blackratchet.org>
#
# Suck in the variables from asterisk
declare -a array
while read -e AKG && [ "$ARG" ] ; do
    array=(\ echo \ ARG \ | \ sed \ -e \ 's/://' \)
    export ${array[0]}=${array[1]}
done
checkresults() {
    while read line
    do
    case ${line: 0: 4} in
    "200 ") echo $line >&2
             return;;
    "510 ") echo $line >&2
             return;;
    "520 ") echo $line >&2
             return; ;
           ) echo $line >&2;;
                                 #keep on reading those Invalid command
                     #command syntax until "520 End ..."
    esac
    done
}
# Say the user's Caller ID
echo "STREAM FILE yourcalleridis \"\""
checkresul ts
echo "SAY DIGITS " $agi_callerid "\"\""
checkresul ts
```

How it works...



Asterisk::AGI

- Perl module that simplifies AGI programming
 - Takes care a lot of the 'dirty work'
 - "Doing the work so you don't have to"
- Allows the AGI interface to be controlled via an object interface
- Rather old; not very well maintained
- Allows AGI to easily integrate with Perl, which easily integrates with almost everything in the known universe.
- http://asterisk.gnuinter.net/

A simple AGI program w/Asterisk:AGI

Wow... That was easier...

Interacting with your script - Input

- Touch Tone
 - Basic
 - Ubiquitous
 - Easy
 - Limited
- VXML
 - eXtensible
 - No native support
 - SIPxPBX
 - Numerous Commerical offerings

Interacting with your script - Output

- Text to Speech
 - Festival
 - Native Support
 - Free
 - Sounds like crap
 - Cepstral
 - Can easy be integrated
 - Sounds great
 - Not free, but cheap

Interacting with your script - Output

- Recordings
 - Do it yourself
 - Free
 - Allison Smith
 - For pay
 - Lots of canned sayings

A slightly more complex script...

```
#! /usr/bi n/perl
 Simple agi example that demonstrates input and output
#
  Written by: Black Ratchet <blackratchet@blackratchet.org>
#
use Asterisk:: AGI;
$AGI = new Asterisk::AGI;
while (1)
         $input = chr($AGI->stream_file('seeandsay/menu','123'));
         if ($input eq "1"){
                  $AGI -> stream file('seeandsay/ratchet');
         }elsif($input eq "2"){
                  $AGI -> stream_file('seeandsay/cepstralsays');
$AGI -> stream_file('seeandsay/cepstral');
         }elsif($i nput eq "3"){
                  $AGI -> stream_file('seeandsay/allisonsays');
                  $AGI -> stream file('seeandsay/allisonhello');
         }
}
```

(intermission)

Part II(a): Cool Applications (or... what can I do with this thing?)

Caller ID Spoofing

- Asterisk allows you to set your own Caller ID, much like a PRI
- Certain PSTN termination providers will also set your Calling Party Number of your SS7 IAM to this number as well
- Most switches blindly accept this information, some more then others
 - 5ESS Caller ID
 - DMS-100 Caller ID
 - GTD-5 Caller ID with Name

Caller ID & CPN Spoofing uses...

- Confuse and Amuse your friends
 - How many times have you received a call from "Simpson, Homer J"?
- Activate your neighbor's credit card
- Charge calls to people you don't like
 - Slightly more complex
 - Requires certain phone equipment to be misconfigured
 - Easiest way to do this is via a certain company's calling card

Caller ID & CPN Spoofing uses...

• Own Paris Hilton's voice mail

- T-Mobile upgraded their system, but is still vulnerable
- Social Engineering
 - Because hey... Caller ID is always right... right?
Simple Caller ID Spoofing Scripts

- Nick84
 - http://www.rootsecure.net/
- NotTheory
 - http://www.bellsmind.net/

Backspoofing

• Related to Caller ID Spoofing

- Relatively new concept
 - NotTheory http://www.bellsmind.net/
 - Natas http://www.oldskoolphreak.com/
 - Vox http://xscans.united.net.kg/
- Fools the phone company into providing the name associated with a telephone number
 - Listed and Unlisted

Backspoofing

- How it works
 - Spoof Caller ID to yourself
 - Your LEC looks up the number in its Caller ID database (CNAM)
 - You get the name associated with that number

Backspoofing Uses

• Prescanning

- Allows you to prioritize the more interesting phone numbers.
 - "NET 5ESS"
 - "OFC# 897 TEST L"
 - "VERIZON INFORMA"
 - "CIA, INTERNATION"
 - "BOOZE"
 - "UNCLAIMED MONEY"
- Uber-cheap reverse lookup
- Figure out celebrities' cell phone numbers
 - Lindsay Lohan
 - Nikki Hilton

Backspoofing



Super Caller ID

- Extrapolates tons of useless data from a telephone number
 - Name and address from whitepages.com
 - Switch information from LERG
- Runs on its own dedicated WYSE 150
- Hacked up in an hour by Strom Carlson
- A less customized version (non-LERG) available at http://www.oldskoolphreak.com/

Super Caller ID

(310) 454-3474 - Gladstone S Gladstone's 4 Fish Malibu

Malibu, CA 90272

310-454-A

TERM

LATA: 730 LOS ANGELES CA RATE CENTER: SNMN SNMN OCN: 2319 VERIZON CALIFORNIA INC.-CA (GTE) 0772 VERIZON NORTH INC.-IN AOCN: COC TYPE: ENC SWITCH: CAXE45K GT5 VERIZON CALIFORNIA INC.-CA (GTE) VERIZON CALIFORNIA INC.-CA (GTE) OCN: AOCN: ADDRESS:

C PALISADES, CA 90272 ORIG FGD: 5E SANTA MONICA 2319 VERIZON CALTFORN OP SVCS: SNMNCAXP76T DM2 SANTA MONICA 2319 UFRT20 5E FGD: SNMNCAXP01T SANTA MONTCA 2319

SUCS: SNMNCAXP76T DM2 SANTA 23 230-A 310-230-0 310-230-1 310-230-2 310-230-3 310-230-4 -230-8 310-230-9 310-454-A 310-459-A 310-573-A 310-573-0 310-573 310-573-3 310-573-4 310-573-5 310-573-6 310-573-7 310-573-9

2005-06-26 17:40:47

Rigging Radio Contests...

- Radio stations have a 'hunt group' for their contest lines
 - Hunt group A single telephone number that 'hunts' for free wire pairs on a switch.
 - Back in the day, crackers would busy out hunt line at the switch, disallowing the public to call it, while calling the individual lines directly
 - Result: They win, public loses, line is re-enabled back after the contest, everyone is none the wiser.
 - Dark Dante (Kevin Poulsen) used this method to win a Porsche

Tipping the scales in your favor...

• Shouts to Natas & NotTheory

- Certain providers allow numerous simultaneous outbound calls (hundreds in some cases)
 - DS1 = 24 calls
 - DS3 = 672 calls
- Radio station hunt groups can have around 20 lines on their hunt group
- What happens if they are suddenly inundated with 300 calls?
 - Won't guarantee a win, but will definitely increase your chances

How it works



Still some problems

- After you win, calls that are still in the queue will connect to the bridge if answered.
 - Radio Station Guy 1: "Hey! You win"
 - You: "Phonetastic!"
 - Radio Station Guy 2: "Hey, we already have a winner!"
 - Radio Station Guy 1: "Whaaaa?!"
- No easy way to fix this (?)

Other possible uses

- Rigging telephone voting contests
- Telephone DoS
- Telling PBS to wrap up their pledge break and get back to Red Dwarf
- Busying out lines
- Racking up 800 number charges

Nmap-by-phone

• Simple script that allows you to port scan from your phone

- Scan a computer from any payphone in the world
- Impress your friends
- Own microsoft.com while driving to work
- Almost but not entirely useless beyond the coolness factor

Your own personal assistant

- Read your e-mail over the phone
 - Can't dictate messages (Yet)
- Not as cool as WildFire or Webley
 - http://www.wildfire.com/
 - http://www.webley.com/
- Insanely cheaper than wildfire or Webley
- VXML would make this much much cooler

Part II(b) DEFCON by phone



DEFCON by Phone

- Problem: Massive Def Con Schedule
 - Hard to memorize
 - Times and locations change
 - "Was that presentation on Friday or Saturday?"
 - "Crap! I missed So-and-So's presentation!"
 - This is 2005! Who really wants to carry around a schedule made of dead trees?

DEFCON by Phone (cont.)

- Solution: Def Con By Phone!
 - Allows searching of Def Con schedule
 - Reminds users when presentations start
 - Reminders can be set for up to one hour before a presentation, allowing the user to get in line.
 - Alerts users to when a presentation changes
 - Allows users to keep "in touch" with the con despite their location (IE: Blackjack Tables!)
 - Allows users to get their *very own* phone call from Strom Carlson, phone phreak extrodanaire!

DEFCON by Phone (cont.)

- Features
 - Search available to anyone that calls
 - Quick reminder (Tells user what is coming in the next hour)
 - User Registration
 - Registered users can:
 - Add reminders
 - Delete reminders
 - Be notified if event venues or times change
 - Be notified if events are cancelled

DEFCON by Phone (cont.)

- How it works
 - Database driven (Duh)
 - Over 250 audio clips
 - AGI handles user registration, searching, and reminders.
 - Daemon checks for reminders every 10 seconds and generates callfiles for reminders
 - Limited only by bandwith (100Mbps) and the PSTN termination provider (hundreds of calls)
 - Web interface controls the addition of events and changing times of presentation.

Defcon By Phone Demo

Code and assorted info available at

http://www.blackratchet.org/ http://www.stromcarlson.com/

Part III: Caveats (or, why asterisk sucks)

TDM Card Flakiness

- Connecting an FXS module to a real telephone line can be dangerous
 - If the phone line rings, the FXS module is toast
- Cards sometimes go crazy for no apparent reason
- Drivers are not entirely bug-free

Code Restrictions

- Asterisk is GPL
- All code contributed to Asterisk is owned by Digium
 - You waive your rights
 - You don't own your code
 - They need to have your wavier on record to contribute
- Digium does have commericial options (?)

Termination Issues

- Proper call progression
 - Supported in protocols
 - Some providers (notably VoipJet) don't support it
 - Tough luck if you want to hear intercepts
- Most providers have nowhere near 99.999% uptime
 - Broadvoice had a large outage both inbound and outbound
- Some providers 'lose' your registration, requiring a kick to Asterisk

Part IV: Q&A



Call on in! Harass us from your hotel room! 1-800-4-CATSEX

Further Reading and Resources

- http://www.asterisk.org/
- http://www.blackratchet.org/
- http://www.digium.com/
- http://www.stromcarlson.com/
- http://www.voip-info.org/
- http://www.voipsupply.com/